COMMUNITY SURVEY

Thank you for Helping Us Plan For The Future!

Find our survey online at https://www.surveymonkey.com/s/westath_communitysurvey

1. Which category below includes your age?
   __Under 12 years old  __12-18
   __19-34          __35-49
   __50-64            __65 and older

2. Please indicate your gender:
   __Female    __Male

3. Please indicate your place of residence:
   __City of Westfield
   __One of the surrounding hilltowns
   __Another city or town in Western MA
   __Another city or town in MA
   __Outside of MA

4. What is the primary language spoken in your household?

5. How many times have you used the Westfield Athenaeum’s services in person in the last six months?
   __None    __1-2 times    __3-5 times    __6-10 times    __more than 10 times

6. How many times have you used the Westfield Athenaeum’s services at home in the last six months?
   __None    __1-2 times    __3-5 times    __6-10 times    __more than 10 times

7. How many times have you used the Westfield Athenaeum’s services online in the last six months?
   __None    __1-2 times    __3-5 times    __6-10 times    __more than 10 times

8. Have you attended a program or special event at the Athenaeum in the past year? (Check all that apply)
   __Adult    __Teen    __Children’s    __Other    __None
9. Which Athenaeum services do you use? (Check any that apply)

- C/W Mars online catalog
- Downloadable Library (OverDrive)
- Children’s programs
- Teens section
- New Books section
- Genealogy/Local History
- Museum passes
- Large Print section
- Historical Museum
- Meeting Rooms
- FIRST THURSDAYS concert series

10. On a scale from 1 to 5, how would you rate the importance of services the Athenaeum provides? (1 = low, 5 = high)

- C/W Mars online catalog
- Downloadable Library (OverDrive)
- Children’s programs
- Teens section
- New Books section
- Genealogy/Local History
- Museum passes
- Large Print section
- Historical Museum
- Meeting Rooms
- FIRST THURSDAYS concert series

11. Of the services that you use, how would you rate your experiences? (1 = poor, 5 = excellent)

- C/W Mars online catalog
- Downloadable Library (OverDrive)
- Boys and Girls Library
- New Books section
- Genealogy/Local History
- Interlibrary loan
- Historical Museum
- Meeting Rooms
- Other (please describe)
12. What improvements would you like to see in the building in order to meet the library and information needs of the community in the future? (Please check any that apply)

- More parking
- Better lighting inside the building
- More comfortable seating
- More room for children’s & teen’s activities and programs
- More meeting room space
- More room for museum exhibits
- Library café
- More room for children’s & teen’s activities and programs
- Technology lab
- More room for museum exhibits
- Quiet reading room
- Improved accessibility for the handicapped and elderly
- Self checkout
- Library café
- More room for books and materials
- Study space
- Maintain the historical look and feel of the building
- Other (please list)

13. Do you have any suggestions about how the Westfield Athenaeum can improve its programs and services? (please describe)

14. The Athenaeum provides many technology services such as e-readers, e-books, internet access and training. Are there any other technology resources that you would like the Athenaeum to provide? (please describe)

15. Are there any other resources that you would like the Athenaeum to provide? (please describe)

To enter in our raffle for a $50 Westfield BID gift certificate please fill out your name and phone number:

Name: _______________________________

Phone: ____________________________