Sustainable Change Management: Motivation

Presented by Kelly Jo Woodside
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Changes? What changes?
List as many library-related changes as you can!

Case Study: Oklahoma State U.

Kotter's 8-Step Process

The Dover Town Library - A Yes Library!
• Allow Photo I.D. for Check-Out
• No Restrictions on Computer Use
• Everything Has a 3 week loan period
• No Restrictions on Cell Phone Use
• Food and Drink Allowed Anywhere
• No Fines

Case Study: Oklahoma State U.

The Change Curve

Case Study: Oklahoma State U.

Case Study: Oklahoma State U.
Six Sources of Influence

Case Study: Oklahoma State U.

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Resources
http://guides.masslibsystem.org/change